



Find out more about the doctors and services listed in the Cigna directory and read important notices and disclosures for your state, https://hcpdirectory.cigna.com/assets/docs/hcpdirectory/disclaimer.html? WT.mc_id=PDF_DIR_Disclaimer&WT.z_dir_cc=HDC001

Laboratory Services -National Vendor

SMA Specialty Medical Lab (215) 322-6590

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Bio-Reference Laboratories - OPKO Lab LLC

(888) 868-7522

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Aspira Labs

(866) 927-7472

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

SDI Labs Inc (877) 509-0376

(011) 309-0310

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

PathGroup Labs LLC (888) 745-5227

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Sequenom Laboratories (858) 202-9000

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

ProPath Laboratory (800) 258-1253

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Myriad Genetic Laboratories

(800) 469-7423

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Stone Clinical Laboratories (844) 796-6325

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Quest Diagnostics Laboratory 1411 N Beckley Pavilion III # 450 Dallas , TX 75203 (866) 697-8378

Participates in: LocalPlus, OAP, OAPC, PPO

ClearPoint Diagnostic Laboratories (888) 628-8249

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

NeoGenomics Laboratories Inc (866) 776-5907

(866) 776-5907

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Specialty Laboratories Inc (800) 421-7110

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Stone Clinical Laboratories (844) 796-6325

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Physicians Immunodiagnostic Laboratory

(818) 955-8477

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO **National Provider ID (NPI)** 1548225428

Spectra Laboratories Inc (800) 433-3773

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Bostwick Laboratories Inc (800) 214-6628

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Provider information was last updated on 09/27/2021

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Source of Information and Frequency of Validation

Medical health care professional information addressing specialty, hospital affiliations, medical group affiliations, board certification, acceptance of new patients and languages spoken is obtained from an application that is completed and signed by the health care professional/facility (during credentialing). Physician board certification is validated through the American Board of Medical Specialties (ABMS), American Medical Association (AMA) or American Osteopathic Association (AOA). Information on the application is updated when the medical health care professional/facility notifies Cigna of changes or at least every three years.

Dental health care professional information addressing specialty, dental office/practice affiliations, acceptance of new patients and languages spoken is obtained from an application that is completed and signed by the health care professional (during credentialing). Information on the application is updated when the dental health care professional notifies Cigna of changes or at least every three years.

Additional questions or problems with this transmission? Call us toll-free at 1-800-Cigna24 (1-800-244-6224).



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ACM Medical Laboratory Inc (800) 525-5227

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Bio-Reference Laboratories Inc (800) 229-5227

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Tri-Cities Laboratory LLC (800) 213-6372

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Viro-Med Laboratories Inc (952) 563-3300

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Medical Diagnostic Laboratories LLC (877) 269-0090

Participates in: SureFit, LocalPlus, OAP, OAPC,

LocalPlus, OAP, OAP PPO, HMO Exact Sciences Laboratories LLC (844) 870-8870

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Quest Diagnostics Laboratory

33501 S Dixie Hwy Florida City , FL 33034 (866) 697-8378

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Quest Diagnostics Laboratory

925 NE 30th Ter # 108 Homestead , FL 33033 (866) 697-8378

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO Quest Diagnostics Laboratory 16217 SW 88th St Miami , FL 33196 (866) 697-8378

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

LabCorp aka Laboratory Corporation of America

10720 Caribbean Blvd # 430 Cutler Bay , FL 33189 (305) 969-1045

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Quest Diagnostics Laboratory

12554 SW 120th St Miami , FL 33186 (866) 697-8378

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO

Quest Diagnostics Laboratory

11257 SW 152nd St Miami , FL 33157 (866) 697-8378

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

LabCorp aka Laboratory Corporation of America

14713 SW 42nd St # 101 Miami , FL 33185 (305) 223-7592

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Bio-Reference Laboratories Inc

8501 SW 124th Ave # 207 Miami , FL 33183 (786) 558-7369

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

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LabCorp aka Laboratory Corporation of America

9950 SW 107 Ave # 203

Miami , FL 33176 (305) 274-5485

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Quest Diagnostics Laboratory

11410 N Kendall Dr # 107-109 Miami , FL 33176 (866) 697-8378

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Quest Diagnostics Laboratory

13808 SW 8th St Miami , FL 33184 (866) 697-8378

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

Genetic Testing -National Vendor

Myriad Genetic Laboratories (800) 469-7423

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

NeoGenomics Laboratories Inc (866) 776-5907

Participates in: SureFit, LocalPlus, OAP, OAPC, PPO, HMO

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Introduction

WHO WE ARE

- **Cigna** strives to keep you healthy. We are committed to giving you access to information, technology and support in making informed health care decisions.
- We are where you are. Cigna has a national presence, but we also have a local focus in most areas. This means local medical directors and health services representatives work to provide you with access to quality care.

WHAT YOU CAN EXPECT

- Convenient access to quality health care. Before joining the Cigna network, health care professionals must meet Cigna standards through a process called credentialing. We regularly review credentials to help ensure they continue to meet these standards.
- Responsive customer service. Whether on our website, www.cigna.com, by phone when you talk to a representative or through our automated telephone system, you have access to consistent and timely information about your plan when it's convenient for you.

ABOUT THIS DIRECTORY

The following pages list the doctors and other health care professionals in this area who participate in the Cigna network. An updated listing is always available at *www. cigna.com*. You can use our online directory to:

- search for participating physicians, hospitals and other health care professionals.
- download your own personalized directory to have on hand when you need it.
- find hospital scores for specific conditions/procedures through Cigna "Centers of Excellence."

The online directory is updated often, so visit it often. For more information, please visit *www.cigna.com* or call Cigna Customer Service at the toll-free number on your Cigna ID card.

PLEASE NOTE: The term "health care professional" includes the term "provider".

www.cigna.com

You choose your doctor. This guide can help.

WORKING WITH YOUR DOCTOR

We encourage you to choose a primary care physician (PCP) to be your personal doctor.

- Your personal doctor can serve as a "home base" for basic care your source for advice and direction.
- Your personal doctor also coordinates your care from preventive checkups and routine medical care to specialized care and hospitalizations.

YOUR SUMMARY OF BENEFITS

Your *Summary of Benefits* gives you important information on the medical benefits and other types of services your plan covers. You should read your *Summary of Benefits* to determine whether you have prescription drug coverage, coverage for mental health and substance abuse, and/or vision care coverage as a part of your Cigna plan.

The listing of a doctor in this directory does not guarantee that the services provided by that doctor are covered under your specific medical plan. Check the materials which describe your particular plan benefits, or call Cigna Customer Service, for information about the services covered under your plan benefits. If you have questions or need assistance, please contact Customer Service at the toll-free telephone number listed in your enrollment materials or on your Cigna ID card.

Visit *www.cigna.com* to search for participating doctors, find information on preventive care and other health topics, and learn more about your plan's benefits and programs.

Your personal doctor can serve as a source for advice and direction.

Cigna LifeSOURCE Transplant Network®

As a Cigna customer, you have access to the Cigna LifeSOURCE Transplant Network[®], a network of participating organ and tissue transplant centers. The transplant network includes over 600 transplant programs at more than 150 independent transplant facilities that are nationally recognized for their clinical outcomes.

Each transplant facility is evaluated for minimum annual volumes, one-year graft and patient outcomes, time on the wait list, support services and "patient friendly" environments before it is included in the Cigna LifeSOURCE Transplant Network. Programs that meet or exceed Cigna's national Guidelines for Network Inclusion are included as a Program of Excellence. Transplant programs that do not meet Cigna's national Guidelines for Network Inclusion may be contracted as a Supplemental Program. You will need to understand your benefits to know if you have coverage for a transplant at a Supplemental Program. For more information, please visit www. cignalifesource.com, and click on the "our network" tab.

Cigna LifeSOURCE participants are managed by our in-depth transplant case management unit. This unit consists of nurses with clinical experience in transplant, hematology/oncology, home health care, dialysis, critical care and/or community care. They are specially trained to manage complex transplant cases.

Transplant case management unit offers the following benefits:

- Clinical collaboration with health care professionals
- Consistency in service and benefit administration
- Dedicated resources for complex areas of medicine
- Advocacy for the patient's benefit
- Administrative efficiency

In some instances, a travel benefit is available if you select a Program of Excellence and meet other eligibility requirements. Please be aware that most of these expenses are considered taxable income.

As a Cigna customer, you can have access to these services when they are coordinated through your physician and your transplant case manager.

You may not receive the in-network level of benefits for all types of transplants at all facilities. In addition, our network of facilities changes frequently. For the most current listings of the Programs of Excellence and Supplemental Programs, please visit *www.cignalifesource.com*, click on the tab "Our Network" or call Cigna LifeSOURCE Customer Service at 800.668.9682.

Not all Cigna LifeSOURCE Transplant Network facilities are available to participants in all plans. Please call Customer Service at 800.668.9682 for more information. If you are already in transplant case management, please call your case manager directly.

Respected hospitals and medical centers throughout the United States. University of Alabama at Birmingham Medical Center

Arizona

Banner Good Samaritan Medical Center, Phoenix Mayo Clinic Scottsdale Phoenix Children's Hospital Scottsdale Healthcare Virginia G. Piper Cancer Center Cancer Transplant Institute St. Joseph's Hospital and Medical Center, Phoenix University of Arizona

Health Sciences Center, Tucson

Arkansas

University of Arkansas for Medical Sciences, Little Rock

California California Pacific Medical Center, San Francisco Cedars-Sinai Medical Center, Los Angeles Childrens Hospital Los Angeles Children's Hospital at Oakland Children's Hospital of Orange County City of Hope National Medical Center, Duarte Keck Hospital of USC (formerly known as USC University Hospital), Los Angeles Loma Linda University Medical Center Lucile Salter Packard Children's Hospital, Palo Alto Rady Children's Hospital, San Diego Scripps Green Hospital, La Jolla Sharp Memorial Hospital, San Diego

Stanford University Medical Center Sutter Medical Center, Sacramento UC Davis Medical Center, Sacramento UCSD Medical Center, San Diego UCSF Medical Center,

San Francisco

Colorado

Children's Hospital Colorado, Aurora Porter Adventist Hospital, Denver Presbyterian St. Luke's Medical Center, Denver University of Colorado Hospital, Denver

Connecticut

Hartford Hospital, Hartford Yale-New Haven Hospital, New Haven

Delaware

Alfred I. duPont Hospital for Children (Nemours), Wilmington

District of Columbia

Children's National Medical Center Georgetown University Hospital Washington Hospital Center

<u>Florida</u>

All Children's Hospital, St. Petersburg Broward Health Medical Center, Fort Lauderdale Florida Hospital, Orlando H. Lee Moffitt Cancer Center, Tampa Jackson Memorial Hospital, Miami Mayo Clinic, Jacksonville Shands Hospital, Gainesville

Tampa General **H**ospital University of Miami Hospital and Clinics

Georgia Children's Healthcare of Atlanta Emory University Hospital, Atlanta Northside Hospital/The Blood and Marrow Georgia, Atlanta Piedmont Hospital,

Illinois

Lurie Children's Hospital of Chicago (formerly Children's Memorial) Northwestern Memorial Hospital, Chicago Medical Center, Chicago Medical Center and Comer Children's Hospital at the University of Chicago Medical Center, Chicago

Indiana

Hospital, Indianapolis IUH Methodist Hospital, Indianapolis Riley Hospital for Indianapolis Indiana Blood and Marrow Beech Grove

lowa

University of Iowa Hospital and Clinics, Iowa City

Kansas

University of Kansas Hospital, Kansas City

Kentucky

Jewish Hospital. Louisville University of Kentucky Medical Center, Lexington

Louisiana

Ochsner Clinic Foundation, New Orleans **Tulane University** Hospital and Clinic. New Orleans

Maine Maine Medical Center, Portland

Maryland

Johns Hopkins Health System, Baltimore University of Maryland Medical Center, Baltimore

Massachusetts

Beth Israel Deaconess Medical Center, Boston Brigham and Women's Hospital and Dana Farber Cancer Institute, Boston Children's Hospital Boston and Dana Farber Cancer Institute, Boston Lahey Clinic Medical Center, Burlington Massachusetts General Hospital and Dana Farber Cancer Institute, Boston Tufts - New England Medical Center. Boston **UMass Memorial** Medical Center, Worcester

Michigan Henry Ford Health

System, Detroit Karmanos Cancer Center, Detroit

University of Michigan Health System, Ann Arbor

Minnesota Hennepin County Medical Center, Minneapolis Mayo Clinic, Rochester University of Minnesota Medical Center, Fairview and University of Minnesota Amplatz

Children's Hospital,

Minneapolis

<u>Missouri</u>

- Barnes Jewish Hospital, St. Louis Children's Mercy Hospital, Kansas City Research Medical
- Center, Kansas City St. Louis Children's
- Hospital Saint Louis University Hospital
- Saint Luke's Hospital of Kansas City

Nebraska

The Nebraska Medical Center. Omaha

New Hampshire

Mary Hitchcock Memorial Hospital, Lebanon

New Jersey

Hackensack University Medical Center, Hackensack Newark Beth Israel Medical Center, Newark Robert Wood Johnson University Hospital, New Brunswick

St. Barnabas Medical Center, Livingston

Transplant Group of Atlanta

Rush University University of Chicago University of Illinois

IUH University

Children at IUH, Transplantation,

New York

Albany Medical Center, Albany Memorial Sloan-Kettering Cancer Center, New York Mount Sinai Medical Center, New York New York Presbyterian Hospital, (Columbia), New York New York Presbyterian Hospital, (Cornell), New York New York University Medical Center. New York Roswell Park Cancer Institute, Buffalo St. Luke's Roosevelt Hospital, New York Strong Memorial Hospital, Rochester Westchester Medical Center, Valhalla

North Carolina

Carolinas Medical Center, Charlotte Duke University Hospital, Durham University of North Carolina Hospitals, Chapel Hill

Ohio

Arthur G. James Cancer Hospital, Columbus Children's Hospital Medical Center, Cincinnati Christ Hospital, Cincinnati Cleveland Clinic Foundation. Cleveland Jewish Hospital, Cincinnati Nationwide Children's Hospital, Columbus The Ohio State University Wexner Medical Čenter (formerly Ohio State University Medical Center), Columbus University Hospital, Cincinnati University Hospitals Case Medical Center, Cleveland

Oklahoma INTEGRIS Baptist Medical Center dba INTEGRIS Nazih Zuhdi Transplant Institute, Oklahoma City

Oregon

Legacy Good Samaritan Hospital and Medical Center, Portland Oregon Health & Science University, Portland

Pennsylvania

Albert Einstein Medical Center, Philadephia Allegheny General Hospital, Pittsburgh Children's Hospital of Pittsburgh Penn State Milton S. Hershey Medical Center, Hershey Pinnacle Health System, Harrisburg Temple University Health System, Philadelphia Thomas Jefferson University Hospital, Philadelphia University of Pennsylvania Health System, Philadelphia UPMC Presbyterian Shadyside Hospital, Pittsburgh West Penn Hospital, Pittsburgh

<u>South Carolina</u>

Medical University of South Carolina Medical Center, Charleston

Tennessee

Methodist University Hospital (LeBonheur Healthcare), Memphis St. Jude Children's Research Hospital, Memphis Vanderbilt University Medical Center, Nashville

Texas Children's Medical Center, Dallas Cook Children's Medical Center, Ft. Worth Houston Methodist Hospital Medical City Dallas Hospital Memorial Hermann Hospital, Houston Methodist Dallas Medical Center St. Luke's Episcopal Hospital, Houston Texas Children's Hospital, Houston Texas Transplant Institute, San Antonio University Health System, San Antonio University of Texas MD Anderson Cancer Center. Houston University of Texas Southwestern Medical Center, Dallas

<u>Utah</u>

Intermountain Medical Center, Salt Lake City LDS Hospital, Salt Lake City University of Utah Hospital, Salt Lake City

<u>Vermont</u>

Fletcher Allen Health Care, Burlington

<u>Virginia</u>

Inova Fairfax Hospital, Fairfax Sentara Norfolk General Hospital, Norfolk University of Virginia Hospital, Charlottesville VCU Health Systems

Washington

Seattle Children's Hospital University of Washington Medical Center, Seattle

Wisconsin

Aurora St. Luke's Medical Center Children's Hospital of Wisconsin, Milwaukee Froedtert Memorial Lutheran Hospital, Milwaukee University of Wisconsin, Madison

Health Care Professional Compensation

Cigna is committed to keeping you informed about matters related to your health care plan. For that reason, we offer the following description of the way that Cigna compensates health care professionals (physicians, hospitals and other health care practitioners and facilities) that participate in our networks.

Cigna compensates health care professionals in ways that are intended to emphasize preventive care, promote quality care and ensure the appropriate and cost-effective use of covered medical services and supplies. Cigna reinforces this philosophy through utilization management decisions made by its medical directors and medical management staff. Cigna employees are encouraged to promote appropriate utilization of covered health care services and to discourage underutilization.

The methods by which participating health care professionals agree to be compensated are described generally here. The amount and type of compensation a health care professional agrees to accept may vary depending upon the type of plan. For example, a hospital may agree to accept less for services provided to patients enrolled in an HMO plan than to patients enrolled in other types of plans. In addition, Cigna may attempt in various ways to promote the use of participating health care professionals based upon quality and cost-effectiveness measures while assuring quality and access to covered services and supplies.

DISCOUNTED FEE FOR SERVICE:

Payment for services is based on an agreed-upon discounted amount from the health care professional's bill.

CAPITATION:

By mutual agreement, network physicians, physician/hospital organizations (PHOs) or other health care professional groups are paid a fixed amount (capitation) at regular intervals for each individual assigned to the physician, PHO or other health care professional groups, whether or not services are provided. This payment covers physician and/or, where applicable, hospital or other services covered under the benefits plan. Health care professional groups and PHOs may in turn compensate health care professionals using a variety of methods.

Capitation can offer health care professionals a predictable income, encourage physicians to keep people well through preventive care, eliminate the financial incentive to provide services that will not benefit the patient and reduce paperwork.

Cigna may also work with third parties that provide network management services. Under these arrangements, Cigna pays the third party a fixed monthly amount per individual for these services. Health care professionals are compensated by the third party for services provided to Cigna plan participants from the fixed amount. Compensation arrangements are agreed upon by the third parties and their contracted health care professionals, and may include discounted fee for service and capitation.

Some health care professionals and third parties that provide network management services may participate in a risk-sharing arrangement with Cigna; they agree on a target amount for the cost of certain services and share all or some of the amount by which costs are over or under the target. Services are monitored using criteria that may include accessibility, quality of care, customer satisfaction and appropriate and cost-effective use of medical services and supplies.

SALARY:

Physicians and other health care professionals who are employed to work in Cigna's Arizona staff-model medical facility are paid a salary. The salary is decided in advance each year and is guaranteed regardless of the services provided. Physicians are eligible for a bonus at the end of the year based on performance, which is evaluated using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies.

BONUSES AND INCENTIVES:

Some health care professionals may receive additional payments based on their performance, which is measured using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies. Health care professionals may also receive financial and/or nonfinancial incentives that promote utilization of cost-effective participating health care professionals (such as hospitals, labs, specialists and vendors) and covered drugs and supplies.

PER DIEM:

A specific amount is paid to a hospital per day for all health care received. The per diem payment may vary by type of service and length of stay and the payment may in some cases be greater than the hospital's normal billed charges.

CASE RATE:

A specific amount is paid for all health care received in the hospital for a given hospital stay (such as for a normal maternity delivery).

If you would like to find out which compensation method applies to services you receive from a health care professional, just ask the doctor's administrative staff. Cigna Customer Service is available to help with general questions at the toll-free telephone number on your Cigna ID card.

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